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STAY SMART - DO YOUR PART!

In the United States, a vehicle is stolen every 20 seconds, and with the holidays not too far behind, these numbers appear to keep rising! Please keep in mind the following tips when parking your vehicle at any of Tri-Rail's station locations, as well as other parking lots and facilities.

Common Sense Is Your Best Defense

- Lock your car and close the windows. Don't leave valuables within plain view
- Take the keys. Don't hide a spare key in the vehicle
- Layer your use of anti-theft devices (alarms, steering-wheel locks and window etching).
- Keep your vehicle's registration with you, not in your vehicle
- Report suspicious behavior to Tri-Rail Personnel or the nearest Security/Police Officer

Don't Become a Victim of a Carjacking

- Think defensively, and be aware of your surroundings
- Before you get into your car, look around and inside the car
- Keep the doors locked and the windows rolled up
- Never leave the keys in the car, even when loading packages

Carjacking / Vehicle Crime Alert

Thieves have become very creative in the ways they commit vehicle crimes. Some of the recent tactics reported by police agencies are listed below:

- While at a gas station pumping gas, thieves have been known to "sneak" up to the opposite side of the vehicle and reach into the car, if left unlocked or the window is down, and steal purses, laptops and other valuables
- The most devious, and now most popular, trick used by thieves involves the placement of a piece of paper in the center of the rear window while your vehicle is parked in a parking lot. When you get into your car and begin to reverse out of the parking spot, you notice the paper blocking your view. Many times, a person will put the vehicle in park and get out, leaving the vehicle running and the door open. By the time the driver gets to the rear window to remove the paper, the thief is in the driver's seat and drives away with the vehicle.

To learn more about what you can do to enhance transit safety and security, visit us at www.tri-rail.com and access the Safety & Security Alerts page where you will find a Transit Watch link with additional information. Look around. Be aware. If something doesn't look right – let us know!



OCTOBER 2009

onboard



The latest news from the South Florida Regional Transportation Authority - a partnership between Broward, Miami-Dade & Palm Beach counties.

EASY CARD UPDATE

Since October 1, all passengers transferring between Tri-Rail and Metrorail have been using Miami-Dade Transit's new electronic fare mechanisms, EASY Card and EASY Ticket.

During the transition period, Tri-Rail's Employer Discount Program Outreach Team has fielded hundreds of questions from EDP members. Here are a few tips that the team offered in response to some of the questions they have received:

GET YOUR CARD EARLY - Don't wait until the end of the month to get your Tri-Rail Monthly Pass and exchange it for an EASY Card plus Tri-Rail Monthly Sticker. Avoid the lines and try to complete your exchange as close to the 25th of the month, when Tri-Rail Monthly Passes go on sale for the next month.

EXCHANGE YOUR MONTHLY PASS FOR AN EASY CARD PLUS STICKER - Station Agents will retain your Tri-Rail Monthly Pass and in exchange you will receive your new EASY Card plus Tri-Rail Monthly Sticker (or if you already have an EASY Card – a new Tri-Rail Monthly Sticker will be affixed to the back of your existing EASY Card). Your EASY Card plus Tri-Rail Monthly Sticker becomes your Tri-Rail fare proof-of-purchase for

purposes of fare inspection, so remember that if you have an EDP Monthly Sticker (or Discount Sticker) on your EASY Card, you must still show fare inspectors the necessary accompanying identification, upon request.

KEEP YOUR ORIGINAL EASY CARD & EASY TICKET - All you need to do each month is go to any of Tri-Rail's five Ticket Kiosk locations (West Palm Beach, Pompano Beach, Ft. Lauderdale Airport, Metrorail Transfer and Miami Airport) with your new Tri-Rail Monthly Pass in-hand and it will be exchanged for a new sticker for your card. Be

sure to also keep your daily EASY Tickets since they can also be exchanged for new EASY Tickets, when accompanied by a Tri-Rail ticket valid for travel that day.

12-TRIP PASS HOLDERS – EDP passengers who purchase 12-Trip passes will need to get a daily EASY Ticket, available ONLY from the Metrorail Station's Ticket Kiosk – right before they transfer onto Metrorail.

TRANSFERS ONTO COUNTY BUS ROUTES – Your EASY Card plus Tri-Rail Monthly Sticker is accepted as proof-of-transfer onboard Broward County Transit and Palm Tran. Miami-Dade Transit bus routes are still accepting all valid Tri-Rail passes, EASY Tickets and EASY Cards plus Tri-Rail Monthly Stickers for transfers.



Introducing Your EDP Outreach Team! (from left to right) Marketing Assistant Genevieve Bajwa; Corporate & Community Relations Liaison Victor Garcia and EDP Coordinator Donna Fortier.

HERE TO HELP!

Your Employer Discount Program Outreach Team is ready to assist you with any of your questions concerning the new EASY Card plus Tri-Rail Monthly Sticker or the new EASY Ticket now needed for Tri-Rail passengers transferring onto Metrorail.

Your EDP Outreach Team is just a phone call or e-mail away, and will gladly schedule presentations to assist with this new transition, upon request. For EDP Outreach Team contact information, please log onto www.tri-rail.com and access the Employer Discount Program drop-down index listing from the Home Page. You can also contact our Customer Service Representatives at 1-800-TRI-RAIL (874-7245).

(Translations continued on next page)

ACTUALIZACIÓN SOBRE EASY CARD

Desde el 1 de octubre, todos los pasajeros haciendo transferencia entre Tri-Rail y Metrorail han estado utilizando los nuevos mecanismos de tarifas de Miami-Dade Transit y las tarjetas EASY Card y EASY Ticket.

Durante el tiempo de transición, el Equipo de Alcance del Programa de Descuento para Empleadores [EDP, por sus siglas en inglés] de Tri-Rail - ha sorteado cientos de preguntas de miembros del programa. A continuación se encuentran unas cuantas sugerencias que el equipo ofreció como respuesta a algunas de las preguntas que han recibido:

OBTENGA SU TARJETA TEMPRANO - No espere hasta el final del mes para obtener su Pasaje Mensual de Tri-Rail y cambiarlo por una tarjeta EASY Card más calcomanía Mensual de Tri-Rail. Evite las filas y trate de completar su intercambio tan cerca del día 25 de cada mes, cuando los Pasajes Mensuales de Tri-Rail para el mes siguiente salen a la venta.

INTERCAMBIE SU PASAJE MENSUAL POR UNA TARJETA EASY CARD MÁS CALCOMANÍA - Los Agentes de Estaciones se quedarán con su Pasaje Mensual de Tri-Rail y en intercambio usted recibirá su nueva tarjeta EASY Card más calcomanía Mensual de Tri-Rail (o si ya usted tiene una EASY Card - una nueva calcomanía Mensual de Tri-Rail será pegada al dorso de su tarjeta EASY Card existente). Su tarjeta EASY Card más calcomanía Mensual de Tri-Rail pasa a ser su comprobante de compra de tarifa de Tri-Rail para propósitos de inspección de tarifas, así que recuerde que si usted tiene una calcomanía Mensual de EDP (o calcomanía de Descuento) en su tarjeta EASY Card, usted aún debe mostrar la identificación necesaria que la acompaña a los inspectores de tarifas, cuando ellos lo soliciten.

QUÉDESE CON SUS TARJETAS EASY CARD Y EASY TICKET ORIGINALES - Todo lo que usted necesita hacer cada mes es dirigirse a cualquiera de las cinco ubicaciones de Quioscos de Boletos de Tri-Rail (West Palm Beach, Pompano Beach, Ft. Lauderdale Airport, Metrorail Transfer y Miami Airport) con su nuevo Pasaje Mensual de Tri-Rail en mano y el mismo será intercambiado por una nueva calcomanía para su tarjeta. Cerciórese de también quedarse con sus boletos EASY Tickets diarios ya que los mismos también pueden ser intercambiados por nuevos boletos EASY Tickets, cuando están acompañados de

un boleto vigente de Tri-Rail para viajar ese día.

PORTADORES DE PASAJE DE 12-VIAJES - Pasajeros de EDP que compren pasajes de 12-viajes necesitarán obtener un boleto EASY Ticket diario, disponible SOLAMENTE en el Quiosco de Boletos de la Estación de Metrorail - inmediatamente antes de hacer su transferencia a Metrorail.

TRANSFERENCIAS A AUTOBUSES DE RUTAS DEL CONDADO - Su tarjeta EASY Card más calcomanía Mensual de Tri-Rail es aceptada como comprobante de transferencia a bordo de Broward County Transit y Palm Tran. Las rutas de autobuses de Miami-Dade Transit aún están aceptando todos los pasajes vigentes de Tri-Rail, boletos EASY Tickets y tarjetas EASY Cards más calcomanías Mensuales de Tri-Rail para hacer transferencias.

NOUVÈL SOU EASY CARD

Depi 1ye oktòb, tout pasaje k'ap transfere ant Tri-Rail ak Metrorail ap sèvi ak nouvo mekanis elektwonik pou peye tikè Miami-Dade Transit yo, EASY Card ak EASY Ticket.

Pandan peryòd tranzisyon an, Ekip Asistans Pwogram Diskont pou Anplwayè Tri-Rail la [Tri-Rail 's Employer Discount Program Outreach Team] reponn plizyè santèn keksyon manm EDP. Men kèk konsèy ekip la ofri kòm repons pou kèk nan keksyon yo resewva yo:

PRAN KAT OU BONÈ - Pa tann fen mwa a pou pran Pas Mansyèl Tri-Rail ou a epi twoke l' pou yon EASY Card plis Estikè Mansyèl Tri-Rail. Evite liy yo epi eseye fè twòk ou a lepli pre 25yèm jou mwa a, lè Pas Mansyèl Tri-Rail yo pou mwa k'ap vin apre a kòmanse vann.

TWOKE PAS MANSYÈL OU A POU YON EASY CARD PLIS ESTIKÈ - Ajan Estasyon yo ap kenbe Pas Mansyèl Tri-Rail ou a epi an echanj w'ap resewva nouvo EASY Card plis Estikè Mansyèl Tri-Rail ou a (oubyen si ou deja gen yon EASY Card - y'ap tache yon nouvo Estikè Mansyèl Tri-Rail nan do EASY Card ou deja genyen an). EASY Card plis Estikè Mansyèl Tri-Rail ou a vin resi peman tikè Tri-Rail ou pou lè y'ap fè enspeksyon pou wè si ou peye tikè a, donk sonje si ou gen yon Estikè Mansyèl EDP (oubyen yon Estikè Diskont) sou EASY Card ou a, ou dwe montre enspektè tikè yo idantifikasyon nesèsè ki vin avèk li a kanmenm, si yo mande l'.

KENBE EASY CARD AK EASY TICKET ORIJINAL OU YO - Sèl sa ou dwe fè chak mwa se al nan nenpòt nan senk Kyòs Tikè Tri-Rail yo (West Palm Beach, Pompano Beach, Ayewopò Ft. Lauderdale, Metrorail Transfer ak Ayewopò Miami) ak nouvo Pas Mansyèl Tri-Rail ou nan men w' epi y'ap twoke l' pou yon nouvo estikè pou kat ou a. Asire w' ou kenbe EASY Ticket ki valab pou yon jou ou yo paske ou kapab twoke yo tou pou EASY Ticket nèf, lè yo ansanm ak yon tikè Tri-Rail ki valid pou wwayaje jou sa a.

MOUN KI GEN PAS 12-VWAYAJ - Pasaje EDP ki achte pas 12-Vwayaj dwe pran yon EASY Ticket valab pou yon jou, ki disponib nan Kyòs Tikè Estasyon Metrorail la SÈLMAN - jis anvan yo transfere sou Metrorail.

TRANSFÈ SOU TRAJÈ BIS KONTE - Yo asepte EASY Card plis Estikè Mansyèl Tri-Rail ou a antanke prèv transpò abò Broward County Transit ak Palm Tran. Trajè bis Miami-Dade Transit yo toujou asepte tout pas Tri-Rail, EASY Ticket ak EASY Card plis Estikè Mansyèl Tri-Rail ki valid, pou transfè.

TRI-RAIL MASCOT TO APPEAR AT MIAMI BOOK FAIR INTERNATIONAL



Join Tri-Rail's Mascot Conductor George Green, along with thousands of book lovers and writers, at the 26th Annual Miami Book Fair International, November 8 through 15 at Miami-Dade College. This event boasts a week of fun for the entire family, with a street fair, arts and crafts, children's activities including storytelling and a special Comix Gallery for comic book enthusiasts.

Event-goers will have the opportunity to purchase books, have them autographed and talk one-on-one with more than 350 notable authors. For more details, call 305-237-3258 or visit www.miamibookfair.com.

SPECIAL SESSION BRINGS POSSIBILITY OF STATEWIDE FUNDING FOR TRANSPORTATION

Florida legislators will likely be returning to Tallahassee for a one-week special session in either October or November, to address the Seminole Compact, which Governor Charlie Crist recently signed. A special session would also give the legislators an early opportunity to consider establishing a dedicated funding source to support not only the South Florida Regional Transportation Authority/Tri-Rail, but any other regional transportation authority across the state.

In the course of the effort to secure dedicated funding for the SFRTA/Tri-Rail, it has become apparent to lawmakers throughout Florida that the crisis for funding public transportation is not just a South Florida issue; it is an issue that affects every urban area within the state. Traffic congestion has reached epic proportions in Central Florida and in the Tampa Bay area. Gridlock is negatively impacting not only our tri-county area within South Florida, but the

growth and vitality of other areas, as well. If people, goods and freight can't move, Florida loses its competitive edge in the global market.

The message that the SFRTA/Tri-Rail and supporters of mass transit from across the state will be taking to our elected officials in Tallahassee this year, will be universal and positive. It addresses the fact that commuter rail is a critical element of a statewide mass transit plan. The message needs to be carried by stakeholders, local leaders, elected officials, grassroots organizations and, of course, the millions of people across the state who depend on mass transit to get them to the jobs that provide for their families' security and well-being.

Whether at a special session toward the end of this year, or during the regular session starting in March, the creation of a steady



stream of income to secure a working, reliable public transportation system for the citizens of Florida, along with the millions of visitors annually, must be addressed. The SFRTA will post news about the progress of the effort on www.tri-rail.com as it evolves. We urge you to follow us on this journey as we try and obtain dedicated funding, and to be prepared to respond if a call-to-action is given - just as thousands of you have already done by making sure your voices are always heard.



Senator Nan Rich talks with one of Tri-Rail's youngest passengers.

SOUTH FLORIDA ELECTED OFFICIALS JOIN SENATOR FOR TRI-RAIL TOUR

On a gorgeous pre-fall day, members of South Florida's legislative delegation joined Senator Paula Dockery for a ride onboard Tri-Rail, giving them an opportunity to chat with many of Tri-Rail's loyal passengers. They are among the officials who will be voting on dedicated funding for Tri-Rail either in a special legislative session this fall or in the regular legislative session beginning March 2010. Passengers were eager to share their thoughts about Tri-Rail with the officials, especially about the need to secure dedicated funding in order to keep the trains operating at current levels and, if possible, expanded ones.



Representative Richard Steinberg; SFRTA Governing Board Member James Cummings; Chair Ralph Marrinson, Regional Business Alliance; Senator Dan Gelber, Senator Alex Villalobos, Representative Kelly Skidmore, Senator Nan Rich and Senator Paula Dockery pause for a photo following their ride onboard Tri-Rail.



Senator Eleanor Sobel chats with a passenger as SFRTA Governing Board Member James Cummings listens.