



## GET YOUR "RAIL REWARDS"

Since being launched this past March, Tri-Rail's "Rail Rewards" Program is attracting much attention via bus advertising, billboards, radio promotions, print advertising and more. This month's "Rail Rewards" will feature newly-added, special offers from these local businesses: After Hours Pediatrics, Carvel, Empire Pizza Café, Fishing Headquarters, Holiday Park Hotel & Suites, Jiffy Lube, Jigsaw Store, Lucy'sDogBoutique.com, *Mary Poppins* at Broward Center for the Performing Arts, Miami Children's Museum, The Movers Group, The Painted Apple and Wannado City. Visit [www.tri-rail.com](http://www.tri-rail.com) to learn more about Tri-Rail's "Rail Rewards" Program today.



Bus advertising in the tri-county area helps promote "Rail Rewards."

OMG of Big 105.9 gave Claudia Navarette and other lucky Tri-Rail passengers the chance to win up to \$1,000 and other great prizes as part of "Cash Train," a promotion created to demonstrate the "Rail Rewards" of riding Tri-Rail.



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Show us how much you know about Tri-Rail by answering each of the following questions correctly, and you could win a \$15 coupon for Pollo Tropical!

1. What year did Tri-Rail run its first train?
2. According to the American Public Transportation Association, how much money can you save per year by riding Tri-Rail and other modes of public transportation?
3. What is the name of the governing body under which Tri-Rail operates?
4. What number do you call to get assistance for trip planning involving Tri-Rail, Broward County Transit, Miami-Dade Transit and Palm Tran?
5. What is the name of the Tri-Rail program that allows riders to purchase a Tri-Rail Monthly Ticket for just \$75 per month?

Just log onto [www.tri-rail.com](http://www.tri-rail.com) by May 28, 2010 and click on the "Trivia" banner to enter your answers. Of those submissions with all questions answered correctly, one lucky winner will be randomly selected to receive a \$15 Pollo Tropical coupon. Additionally, the correct answers will be featured in next month's *Onboard* newsletter.

MAY 2010

# Onboard

The latest news from the South Florida Regional Transportation Authority - a partnership between Broward, Miami-Dade & Palm Beach counties.

## GET TO YOUR VACATION DESTINATION WITH MORE MONEY TO SPARE

Flying off to some exotic spot for vacation this summer? Tri-Rail is the efficient and economical way to launch that dream trip for which you've been saving your hard-earned cash. Take the train to the plane and have more money to spend on something you really want to buy, instead of paying \$15 daily for parking!

With low fares and free, direct shuttle service to the Fort Lauderdale/Hollywood International Airport and Miami International Airport from Tri-Rail's designated airport stations (for Palm Beach International Airport there is a convenient Palm Tran bus connection), the train is the way to go for wherever your final destination takes you!

Here are some simple guidelines to follow to make your train ride more enjoyable for you and your fellow passengers:

- **Do not bring along more belongings than you can carry onboard the train in one trip.** One suitcase, a carry-on and a personal item are all you should bring. If the conductor sees you get off the train, he or she will assume you are not getting back on. The train could depart and your belongings may start a vacation of their own without you.

- **Store your belongings in the luggage racks, found in each car of the train** (Helpful Hint: the locomotive is always at the south end of the train). Belongings placed in the aisles are a safety hazard and when you place them on the seats next to you, they are taking up a seat another passenger could be using.

- **Take all of your belongings with you when you depart the train.** Unaccompanied belongings can be seen as a breach of security and could cause delays due to a need for inspection of the "abandoned" items.

Please be advised that Tri-Rail provides parking on a first-come,



first-served basis at certain locations and does not assume responsibility for damage to, or loss of, property occurring within these parking lots. Persons leaving their vehicles do so at their own risk. Tri-Rail does not guarantee sufficient capacity at any parking lot to accommodate any, or all, vehicles. (Helpful Hint: Keep your car at home and have a friend drop you off to catch the train to the plane!)

## No overnight parking at Tri-Rail's Fort Lauderdale Airport Station

Due to the recent garage construction at the Fort Lauderdale/Hollywood International Airport Station at Dania Beach, resulting in a limited number of parking spaces available, there is no overnight parking permitted in the parking lot. Our safety and security personnel are closely monitoring cars parked in the lot and are issuing warnings to offenders.

In addition, the Broward Sheriff's Office is issuing orders for cars to be towed if they are parked overnight. It can cost hundreds of dollars to retrieve a towed car depending on the length of time it is impounded. The parking spaces at the station are exclusively for the use of Tri-Rail passengers and not for people who park and fly, in order to beat the cost of the airport garages.

## LLEGUE A SU DESTINO DE VACACIONES CON MÁS DINERO DE SOBRA

Planea volar a algún sitio exótico para sus vacaciones este verano? Tri-Rail es la manera eficiente y económica de lanzar ese viaje ideal para el cual usted ha estado ahorrando su efectivo ganado por su duro trabajo. ¡Tome el tren para llegar al avión y tenga más dinero que gastarse en algo que usted realmente desea comprar, en vez de pagar \$15 diarios por el estacionamiento!

¡Con precios bajos y servicio gratuito de autobús directo al Aeropuerto Internacional de Fort Lauderdale/Hollywood y al Aeropuerto

(Continúa en la siguiente página)

Internacional de Miami desde las estaciones de Tri-Rail designadas para los aeropuertos (para el Aeropuerto Internacional de Palm Beach existe una conexión conveniente de autobús de Palm Tran), el tren es la manera de ir para dondequiera que su destino final lo lleve!

A continuación se encuentran algunas pautas simples a seguir para hacer que su viaje en el tren sea más agradable para usted y otros pasajeros:

- **No traiga más pertenencias de las que usted puede cargar a bordo del tren en un viaje.** Una maleta de equipaje, un bolso de mano para llevar a bordo y un artículo personal son todo lo que usted debería traer. Si el conductor lo ve bajarse del tren, él o ella asumirá que usted no se va a montar de nuevo. El tren podría partir y sus pertenencias podrían comenzar unas vacaciones propias sin usted.

- **Guarde sus pertenencias en los estantes de equipaje, encontrados siempre en la cabina en el extremo norte del tren** (Una Sugerencia para Ayudarlo: la locomotora siempre está localizada en el extremo sur del tren). Las pertenencias colocadas en los pasillos son un peligro de seguridad y cuando usted las coloca en los asientos al lado de usted, están tomando un asiento que otro pasajero podría utilizar.

- **Tome todas sus pertenencias con usted cuando salga del tren.** Las pertenencias abandonadas pueden ser consideradas como una violación de seguridad y podrían causar demoras debido a una necesidad de inspeccionar los artículos “abandonados”.

Por favor esté al tanto que Tri-Rail proporciona estacionamiento en base a que el primero en llegar, es el primero servido en ciertas ubicaciones y no asume responsabilidad por daños, o pérdidas de propiedad que ocurran dentro de estos lotes de estacionamiento. Las personas que dejan sus vehículos lo hacen a su propio riesgo. Tri-Rail no garantiza suficiente capacidad en ningún lote de estacionamiento para acomodar cualesquiera, o todos los, vehículos. (Una Sugerencia para Ayudarlo: ¡Deje su carro guardado en su casa y pídale a un amigo que lo lleve a la estación para tomar el tren para ir al aeropuerto!)

## No hay estacionamiento nocturno en la Estación de Tri-Rail del Aeropuerto de Fort Lauderdale

Debido a la construcción reciente del garaje en la Estación del Aeropuerto Internacional de Fort Lauderdale/Hollywood en Dania Beach, dando por resultado un número limitado de espacios del estacionamiento disponibles, no

se permite el estacionamiento nocturno en el lote de estacionamiento. Nuestro personal de seguridad y protección está controlando de cerca los carros parqueados en el lote y está emitiendo advertencias a los infractores.

Además, la Oficina del Alguacil de Broward está emitiendo órdenes para que los carros sean remolcados si están parqueados durante toda la noche. Puede costar cientos de dólares para recuperar un carro remolcado dependiendo de la cantidad de tiempo que se encuentra confiscado. Los espacios de estacionamiento en la estación son exclusivamente para el uso de los pasajeros de Tri-Rail y no para la gente que estaciona y vuela, para evadir el costo de los garajes del aeropuerto.

## AK PLIS LAJAN DISPONIB

**É**ske w'ap vole al aletranje pou vakans ete sa a? Tri-Rail se mannyè efikas ak ekonomik la pou kòmansè wwayaj sa a ke ou te toujou reve a epi ki se rezon ou ekonomize kach ou travay di pou li a. Pran tren pou al nan avyon pou ou ka gen plis lajan pou depanse pou yon bagay ou vle achte toutbon, olye pou ou peye \$15 pa jou pou pakin!

Avèk tarif ba ak yon sèvis navèt gratis, dirèk k'ap mennen w' nan Ayewopò Entènasyonal Fort Lauderdale/Hollywood ak Ayewopò Entènasyonal Miami apatide estasyon ayewopò Tri-Rail ki fèt pou sa yo (pou Ayewopò Entènasyonal Palm Beach la gen yon koneksyon bis Palm Tran ki byen komòd), tren se pi bon jan pou ale kèlkeswa sa destinasyon final ou ye!

Men kèk konsèy senp ou dwe swiv pou rann wwayaj nan tren ou an pi agreyab pou ou menm ak lòt pasaje parèy ou yo:

- **Pa pote plis afè pase sa ou ka pote abò tren nan yon wwayaj.** Ou pa dwe pote plis pase yon malèt, yon ti malèt (carry-on) ak yon atik pèsònèl. Si chofè a wè w' desann tren an, l'ap sipoze ou pap remonte. Tren an kapab ale epi afè ou gen dwa kòmansè yon vakans poukont yo san ou.

- **Kenbe afè ou nan pòtbagaj yo, ki toujou nan kabin nan oubyen nan bout nò tren an** (Endikasyon itil: lokomotiv la toujou nan bout sid tren an). Afè yo mete nan koulwa se danje epi lè ou mete yo sou chèz ki bò kote ou yo, yo pran plas yon lòt pasaje te kapab itilize.

- **Pran tout afè ou lè w'ap kite tren an.** Yo kapab wè afè ki pa akonpanye kòm enfrazyon kont sekirite epi sa kapab lakòz reta poutèt nesite enspekte bagay ki “abandone” yo.

Tanpri note ke Tri-Rail ofri pakin sou yon baz premye moun ki vini se premye moun ki jwenn sèvis sèten kote epi li pa responsab ni donmaj, ni pèt pwopriyete ki rive nan pakin sa



Tom Collins of North Palm Beach and Sandy Mann of Lake Worth train guide dogs to become certified to ride on public transportation.

DURGA GARCIA

## SFRTA WELCOMES GUIDE DOGS

For many passengers, the sight of more than a dozen black and yellow Labrador puppies boarding Tri-Rail for a Sunday outing was a cause for smiles and more than a few tender pats on a furry head. For the puppies, however, it was serious business. The ride was part of the Southeastern Guide Dog Association's day of training, an effort to enable visually impaired passengers to enlist the use of guide dogs on public transportation. The puppies stay with local trainers for the first 18 months of their lives, during which time they learn basic obedience skills, are housebroken and are socialized through experiences like Sunday's trip. When their beginner training is completed, they relocate to Southeastern Guide Dogs on the west coast in Palmetto, Florida for their formal training. Southeastern Guide Dogs is the only guide dog school in the region. For more information, visit [www.guidedogs.org](http://www.guidedogs.org).



Pictured left to right: William Grabusky, Amtrak SFRTA Dispatcher/Volunteer; Mark Kersey, BSO Deputy; Juli Mellot, BSO Deputy and Paul Manger, Amtrak SFRTA Dispatch Supervisor/Volunteer.

## ANNUAL EFFORT SPREADS WORD ABOUT TRAIN SAFETY (TSAW)

The Annual Train Safety Awareness Week brought out law enforcement and volunteers from the tri-county area to spread the word about safety around trains, train tracks and grade crossings. Fifteen law enforcement agencies and 45 volunteers, primarily from the railroad industry, staged 34 safety blitzes at crossings, five safety blitzes at stations and distributed more than 13,000 flyers to motorists, bicyclists and pedestrians during the event. A safety fair was also held for students in the Riviera Beach School District, an area particularly plagued by pedestrian trespassing incidents.

## TELLING OUR STORY

### NOW, LETS HEAR YOUR STORY!

For a number of months now, *Onboard* has been featuring passenger stories about why they ride Tri-Rail. We'd like to hear about frontline personnel who enhance your Tri-Rail experience. It could be a story about a conductor, a ticket agent, a customer service representative or a Wackenhut officer. We want to highlight employees who take that extra step to ensure that your time on Tri-Rail is all that you expect it to be. To suggest a candidate for an *Onboard* spotlight, submit it to passenger feedback at [www.tri-rail.com](http://www.tri-rail.com).



**"Convenient, no traffic, gets me to work on time and it is more affordable than driving to work every day."**  
-- Margaret Bryant



**"It is cheaper, safer, beats driving on I-95. I get some work done while riding on the train."**  
-- Steve Gregg



**"I am more optimistic than some riders. I believe if I keep riding the train, they would be more hesitant to raise gasoline prices."**  
-- Bea Pike

yo. Moun ki kite machin yo fè sa a pwòp ris pa yo. Tri-Rail pa garanti kapasite sifizan nan ankenn pakin pou akomode tout machin. (Endikasyon itil: Kite machin ou lakay ou epi fè yon zanmi lage w' pou pran tren k'ap mennen w' nan avyon an!)

## Pa gen pakin tout lannwit nan Estasyon Tri-Rail Ayewopò Fort Lauderdale LA

Poutèt konstriksyon resan nan garaj Estasyon Ayewopò Entènasyonal Fort Lauderdale/Hollywood la nan Dania Beach, ki lakòz kantite plas pakin ki disponib yo limite, ou pa gen dwa kite machin ou tout lannwit nan pakin nan. Pèsònèl sekirite nou an ap siveye machin ki nan pakin nan pre epi y'ap bay moun ki vyole lalwa yo avètisman.

Anplis de sa, Broward Sheriff's Office [Biwo Chèf Lapolis Broward la] ap bay lòd pou yo rale machin ki rete pake tout lannwit yo. Sa kapab koute plizyè santèn dola pou rekipere yon machin yo rale selon tan yo konfiske li a. Plas pakin ki nan estasyon an se pou itilizasyon eskizif pasaje Tri-Rail, se pa pou moun k'ap pake pou vole, pou yo ka ekonomize nan kou garaj ayewopò a.