



South Florida Regional Transportation Authority

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Your Back-to-School Connection

Tri-Rail's connections with county bus routes, community buses and shuttle services, provide access to all of the best of higher education in South Florida.

Visit www.tri-rail.com or all 1-800-TRI-RAIL (874-7245) for help with your trip back to school.



STATION	SCHOOL/CAMPUS
Mangonia Park	Lincoln Group of Schools
West Palm Beach	Palm Beach Atlantic University
Lake Worth	Palm Beach State College
Boca Raton	Florida Atlantic University Lynn University Palm Beach State College
Cypress Creek	City College Keiser University University of Phoenix
Fort Lauderdale	Broward College Florida Atlantic University
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Hollywood	Broward College Prospect Hall School of Business
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AUGUST 2014

THE LATEST NEWS FROM THE SOUTH FLORIDA REGIONAL TRANSPORTATION AUTHORITY- A PARTNERSHIP BETWEEN BROWARD, MIAMI-DADE & PALM BEACH COUNTIES

New Discount EASY Card Request and Renewal Page

The SFRTA has launched a new webpage to help facilitate the process for discount-entitled passengers to obtain a Discount SFRTA/Tri-Rail EASY Card. Persons with disabilities, seniors and students can submit their eligibility documents via the web and have their discount-encoded EASY Card mailed directly to them.

Tri-Rail's Service Connected Pass, which grants free Tri-Rail passage for veterans with disabilities, can also be requested on the new web page.

The Discount EASY Card Request and Renewal page provides an alternate option to visiting a Tri-Rail Station Ticket Kiosk during photo station hours of operation, which are the only locations where the discount cards can be obtained. With the launching of this new webpage, discount eligibility documents and user photos that are to be affixed to the cards, can be uploaded online and then reviewed by a virtual agent who processes the request and the \$2 card fee. This means replacement cards can also be requested online.

The new system not only

helps discount fare-users request new or replacement EASY Cards, but it also provides student-discount EASY Card-holders with the ability to renew their eligibility. Since student eligibility is based on information specific to current school terms, students can upload their updated enrollment documents



"THE NEW SYSTEM NOT ONLY HELPS DISCOUNT FARE-USERS REQUEST NEW OR REPLACEMENT EASY CARDS, BUT IT ALSO PROVIDES STUDENT-DISCOUNT EASY CARD-HOLDERS WITH THE ABILITY TO RENEW THEIR ELIGIBILITY."



to ensure that their cards are ready for the beginning of the next school year.

The *Discount EASY Card Request and Renewal* page not only offers flexibility to qualified users from the convenience of their homes, but it also helps relieve current wait times at the ticket kiosks. An active email address is required to access the new page, which is used to communicate status information.

Visit www.tri-rail.com or call 1-800-TRI-RAIL (874-7245) for more details.

PÁGINA PARA SOLICITUD Y RENOVACIÓN DE LA TARJETA DE DESCUENTO EASY CARD

La SFRTA ha lanzado una nueva página Web para ayudar a facilitar el proceso que implica que los pasajeros con derecho a descuentos reciban una tarjeta de descuento EASY Card de SFRTA/Tri-Rail. Personas con discapacidades, personas de la tercera edad y estudiantes, pueden presentar sus documentos de aptitud por Internet y hacer que se les

envíe la tarjeta EASY Card codificada para descuentos directamente por correo. El pase "Tri-Rail Service Connected Pass", que concede viajes gratuitos en Tri-Rail para veteranos con discapacidades, también se puede solicitar a través de la nueva página Web.

La página para solicitud y renovación de la tarjeta de descuento EASY Card (Discount EASY Card Request and Renewal) brinda una opción alternativa a visitar un quiosco de boletos de estaciones de Tri-Rail durante el horario disponible para tomar fotografías, que son las únicas ubicaciones donde se pueden obtener las tarjetas de descuento. Con el lanzamiento

(Continúa en la siguiente página)



de esta nueva página Web, los documentos de aptitud para descuentos y las fotos de los usuarios que se deben adherir a las tarjetas, se pueden subir en línea y luego ser revisadas por un agente virtual que procesa la solicitud y el cargo de la tarjeta de \$2. Esto significa que las tarjetas de reemplazo también se pueden solicitar por Internet.

El nuevo sistema no solo ayuda a los usuarios de tarifas de descuento a solicitar tarjetas EASY Card nuevas o de reemplazo, sino que también brinda a los estudiantes que utilizan la tarjeta de descuento EASY Card la capacidad de renovar sus requisitos de aptitud. Debido a que los requisitos de aptitud de los estudiantes se basan en información específica de los trimestres escolares actuales, los estudiantes pueden cargar sus documentos de inscripción actualizados a fin de garantizar que sus tarjetas estén listas para comienzos del

próximo año escolar.

La página para solicitud y renovación de la tarjeta de descuento EASY Card no solo ofrece flexibilidad a usuarios calificados desde la comodidad de sus hogares, sino que también ayuda a atenuar períodos de espera en los quioscos de boletos. Se requiere una dirección de correo electrónico activa para poder acceder a la nueva página, que se utiliza para comunicar información de estado.

Visite www.tri-rail.com o llame al 1-800-TRI-RAIL (874-7245) para obtener más detalles.

**PAJ DEMANN AK
RENOUVÈLMAN CARD
EASY KI GEN RABÈ**

SFRTA lanse yon nouvo paj sitwèb pou ede fasilite pwosesis pou pasaje ki gen dwa pou jwenn rabè pou yo resevwa yon SFRTA/Tri-Rail EASY Card ki gen Rabè. Moun ki andikape,

granmoun aje ak elèv yo kapab soumèt dokiman kalifikasyon yo nan sitwèb la epitou yo kapab mande pou nou voye EASY Card ki gen rabè yo lakay yo pa lapòs. Yo kapab mande service Connected Pass Tri-Rail, ki bay pasaj Tri-Rail gratis pou veteran andikape yo tou nan nouvo paj la.

Paj Discount EASY Card Request and Renewal (Demann ak Renouvèlman EASY Card ki gen Rabè) bay yon lòt kalite chwa pou vizite yon Kyòsk Tikè Estasyon Tri-Rail pandan orè fonksyonman enpòtan estasyon an, ki se sèl kote ou kapab jwenn kat ki gen rabè. Avèk lansman nouvo paj sitwèb sa a, ou kapab telechaje dokiman kalifikasyon pou rabè a ak foto itilizatè a ki tache nan kat yo, sou entènèt epi answit yon ajan vityèl k ap travay sou demann lan ak touche frè \$2 pou kat la kapab revize yo. Sa vle di ou kapab mande kat ranplasman yo sou entènèt.

Nouvo sistèm nan non sèlman ede moun k ap itilize tikè ki gen rabè mande nouvo oswa ranplasman EASY Card, men tou li bay moun ki gen EASY Card yo rabè pou elèv yo avèk posiblite pou renouvle kalifikasyon yo. Paske kalifikasyon an baze sou enfòmasyon ki espesyal pou trimès lekòl yo, elèv yo kapab telechaje dènye dokiman yo pou asire kat yo pare pou kòmansman pwochen ane akademik lan.

Paj Discount EASY Card Request and Renewal non sèlman ofri fleksibilite pou itilizatè ki kalifye nan konfò lakay yo, men tou li ede diminye tan pou tann nan kyòsk tikè yo. Yon imèl ki aktif obligatwa pou jwenn aksè nan nouvo paj la, ki itilize pou kominike enfòmasyon sou kondisyon yo. Ale sou sitwèb www.tri-rail.com oswa rele 1-800-TRI-RAIL (874-7245) pou jwenn plis detay.

New Locomotives Provide More Reliable Commute



Passengers may have noticed that the first two new locomotives are now on the corridor, providing a more reliable commute. They are also more fuel-efficient and run much more quietly than the engines they are replacing. They have considerably more horsepower than the older locomotives, enabling them to easily operate a six-car set. The older locomotives had problems pushing or pulling a four-car set.

The streamlined design of the locomotives includes new federally mandated safety features, a Federal Railroad Administration (FRA) crashworthy all-steel nose and semi-monocoque frame (a minimal structural design which

is reinforced by the unit's exterior skin), equating to an aesthetically pleasing look.

Additional innovative features include a touch-screen locomotive control system to maximize performance in all weather and rail conditions and an ergonomically designed cab interior and desk-style operator station in front of a three-panel window – which provides the broadest possible view of the forward landscape.

Eleven of the twelve new locomotives the SFRTA purchased are in-house and undergoing testing prior to being put into service. The goal is to place a new engine into service approximately every two weeks.

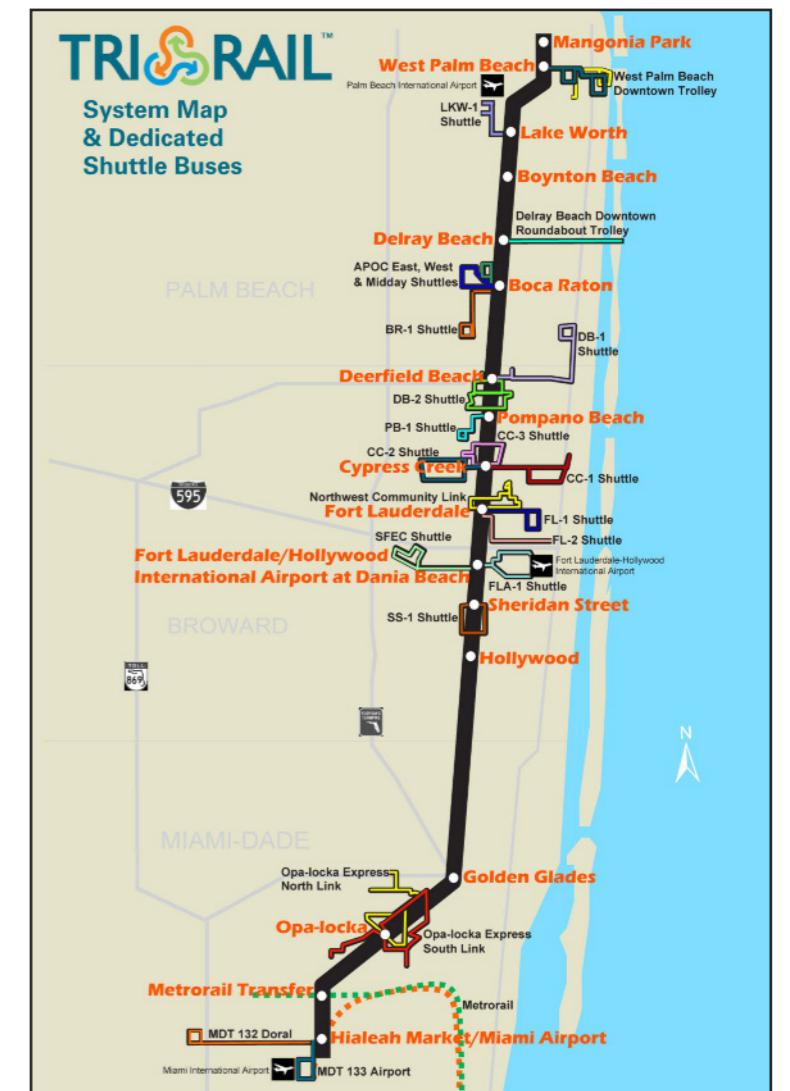
New Tri-Rail Shuttle Bus Brochure: Connecting You to More Places

A new brochure is available to help passengers connect to more places using Tri-Rail. The “Connecting You To More Places” brochure features detailed information about each

Tri-Rail station and the bus connections that will take riders to their final destination.

The new brochure includes information about all of Tri-Rail's free shuttle buses, with a reference map outlining the routes. It also provides detailed information on the county-fixed routes (BCT, MDT and Palm Tran) that access each station, as well as local community buses and trolleys. References to airport connections, Amtrak and Greyhound, also help passengers identify the best options for their planned trip.

Whether traveling for business or pleasure, on weekdays or weekends, the “Connecting You To More Places” brochure is the perfect companion for Tri-Rail passengers during their regular travels. Find it at a train station near you!



Members of the Disabled American Veterans Gold Coast Chapter 133 at SFRTA Governing Board Meeting

SFRTA Makes Tri-Rail Free for Disabled Veterans

The South Florida Regional Transportation Authority (SFRTA) will allow veterans with disabilities to ride Tri-Rail free of charge starting August 25, 2014. The “Tri-Rail Service Connected Pass” is open to all veterans who present a Service Connected ID card or qualifying documents issued by the U.S. Department of Veterans Affairs, identifying

them as disabled. Veterans with disabilities who wish to avail themselves of this opportunity must obtain an EASY Card with their photo affixed to it. Veterans may get the card at the West Palm Beach, Pompano Beach, Fort Lauderdale/Hollywood International Airport at Dania Beach or Metrorail Transfer stations. Veterans can also

request the pass online at www.tri-rail.com.

The SFRTA Governing Board authorized the free pass at a meeting earlier this year, after discussions with the Disabled American Veterans Gold Coast Chapter #133, based in Deerfield Beach. In addressing the Board, Commander Don Carney spoke of how the ability to use the

train without charge would especially be of benefit to veterans with disabilities who ride Tri-Rail to access the VA Hospitals in Palm Beach and Miami-Dade counties. Veterans who are 100 percent disabled and permanent residents of Miami-Dade County can currently ride Miami-Dade Transit for free with the appropriate credentials.